



More info

Visit capitecbank.co.za or call our 24hr Client Care Centre on 0860 10 20 43.

FICA info documents needed to open an account

#BankBetterLiveBetter



Capitec Bank



CapitecBankSA



capitecbank



Capitec Bank

capitecbank.co.za

Conditions apply. Fees include VAT.

All information correct at time of going to print, 22/02/2019, and subject to change. Capitec Bank is an authorised financial services provider (FSP 46669) and registered credit provider (NCRCP13) Capitec Bank Limited Reg. No.: 1980/003695/06

1764 Feedback Flyer



CAPITEC

adult accounts

We're an accountable institution in terms of the Financial Intelligence Centre Act (FICA), and must comply with all legislative requirements.

FICA requires that all client information is correct and up to date. You must notify us of any changes to your information. Visit a branch with your valid identification document to update your details.

document

Original identity document

SA citizen

- Valid SA **ID document/smart card ID card**

Foreign national

- Valid foreign **passport** with permanent **residence or valid work permit, AND proof of income** (salary slip/employment letter)

important notes

Documents

- **Temporary/certified copies** of identity documents/passports/permits are unacceptable
- **Damaged** identity documents are unacceptable
- 'Valid' means document must be **current** and not expired
- All documents will be **scanned** for recordkeeping purposes to comply with FICA

No proof of residential address needed

As part of Capitec's new approach to FICA requirements, you no longer have to provide a proof of address when you open a Capitec account or apply for credit.

Note: You may be asked to provide supporting documents in order to complete the process.

minors under 16 years

document 1

Parental/guardian identification

SA citizen

- Parent/legal guardian's **original identification document**

Foreign national

- Valid foreign **passport** with permanent **residence or valid work permit, AND proof of income** (salary slip/employment letter)

document 2

ONE of these identity documents for minors

SA citizen

- **Unabridged/Abridged birth certificate**
Biological parent's ID number, names and surname in their ID book/card must be the same as on the birth certificate
- **Court order/guardian appointment letter/curator letter**
ID number, names and surname of legal guardian/curator must be the same as on the court order/guardian appointment letter/curator letter

Foreign national

- **Unabridged birth certificate (UBC)**/document in lieu of UBC/letter of authority confirming relationship from foreign country of birth