



Summarised Audited
Financial Statements 2019



summary audited financial statements

for the year ended 28 February 2019

+19% to 4 577 cents
Headline earnings per share

Return on equity



28%

+19% to R5.292 billion
Headline earnings

Active clients



11.4m

+19% to 1 750 cents
Total dividend per share

Active banking app clients



2.2m

Active funeral policies



>360 000

Key performance indicators

		2019	2018	Change % 2019/2018	2017	2016
Profitability						
Interest income ⁽²⁾	R'm	15 501	15 474	0	14 934	13 413
Net loan fee and insurance income ⁽³⁾	R'm	1 507	1 380	9	495	(83)
Total lending, investment and insurance income less loan fee expense ⁽²⁾⁽³⁾	R'm	17 008	16 854	1	15 429	13 330
Interest expense	R'm	(4 510)	(4 184)	8	(3 552)	(2 884)
Net lending, investment and insurance income ⁽²⁾⁽³⁾	R'm	12 498	12 670	(1)	11 877	10 446
Net transaction fee income	R'm	6 464	5 127	26	3 923	3 020
Other	R'm	3	(1)		–	(1)
Funeral income ⁽⁴⁾	R'm	54	–		–	–
Income from operations ⁽²⁾⁽³⁾⁽⁴⁾	R'm	19 019	17 796	7	15 800	13 465
Credit impairment charge ⁽²⁾⁽⁶⁾	R'm	(4 450)	(5 280)	(16)	(5 121)	(4 401)
Net income ⁽²⁾⁽³⁾⁽⁴⁾⁽⁶⁾	R'm	14 569	12 516	16	10 679	9 064
Income from associates	R'm	2	3	(33)	–	–
Operating expenses	R'm	(7 494)	(6 364)	18	(5 439)	(4 591)
Income before tax ⁽²⁾⁽³⁾⁽⁴⁾⁽⁶⁾	R'm	7 077	6 155	15	5 240	4 473
Tax ⁽³⁾⁽⁴⁾	R'm	(1 781)	(1 685)	6	(1 434)	(1 244)
Preference dividend	R'm	(9)	(12)	(25)	(16)	(16)
Discount on repurchase of preference shares	R'm	(2)	–		–	–
Earnings attributable to ordinary shareholders						
Basic	R'm	5 285	4 458	19	3 790	3 213
Headline	R'm	5 292	4 461	19	3 793	3 222
Net transaction fee income to net income	%	44	41		37	33
Net transaction fee income to operating expenses	%	86	81		72	66
Cost-to-income ratio ⁽²⁾	%	39	36		34	34
Return on ordinary shareholders equity	%	28	27		27	27
Earnings per share						
Attributable	cents	4 571	3 855	19	3 278	2 779
Headline	cents	4 577	3 858	19	3 281	2 787
Diluted attributable	cents	4 562	3 843	19	3 267	2 773
Diluted headline	cents	4 568	3 846	19	3 270	2 781
Dividends per share						
Interim	cents	630	525	20	450	375
Final	cents	1 120	945	19	800	680
Total	cents	1 750	1 470	19	1 250	1 055
Dividend cover	x	2.6	2.6		2.6	2.6

⁽²⁾ In the current year, under IFRS 9, interest income and credit impairment charge are recognised on a net basis for all loans classified as stage 3 (R1 073 million netting reversal for the year ended February 2019)

⁽³⁾ Insurance profit is received from the cell captive as a dividend after tax. The tax expense on insurance profit is included in the net insurance income line for the financial year ended February 2019

⁽⁴⁾ Funeral income is received from the cell captive as a dividend after tax. The tax expense is included in funeral income

⁽⁶⁾ Under IFRS 9, no future expected receivable is recognised post write-off. The R906 million receivable was run-down in the current year and reduced bad debts recovered

		2019	2018	Change % 2019/2018	2017	2016
Assets						
Net loans and advances	R'm	44 515	40 927 ⁽¹⁾	9	39 205	35 760
Financial instruments at amortised cost ⁽⁴⁾	R'm	49 208	39 387 ⁽¹⁾	25	30 605	24 989
Financial assets – equity instruments at FVOCI (Available-for-sale financial assets)	R'm	100	100	0	100	
Other	R'm	4 723	3 139	50	2 988	1 794
Current income tax asset	R'm	286	– ⁽¹⁾		–	53
Deferred income tax asset	R'm	1 596	1 168 ⁽¹⁾	37	460	349
Total assets	R'm	100 428	84 721 ⁽¹⁾	19	73 358	62 945
Liabilities						
Retail deposits and wholesale funding	R'm	76 443	64 030	19	55 582	47 940
Other	R'm	2 309	2 447 ⁽¹⁾	(6)	1 658	1 346
Total liabilities	R'm	78 752	66 477 ⁽¹⁾	18	57 240	49 286
Equity						
Shareholders' funds	R'm	21 676	18 244 ⁽¹⁾	19	16 118	13 659
Capital adequacy ratio	%	34	35 ⁽¹⁾		34	35
Net asset value per ordinary share	cents	18 676	15 681 ⁽¹⁾	19	13 809	11 663
Share price	cents	130 621	83 246	57	72 500	47 400
Market capitalisation	R'm	151 033	96 255	57	83 830	54 807
Number of shares in issue	'000	115 627	115 627		115 627	115 627
Share options						
Number outstanding	'000	640	777	(18)	963	868
Number outstanding to shares in issue	%	0.6	0.7		0.8	0.8
Average strike price	cents	50 644	38 561	31	31 755	28 520
Average time to maturity	months	18	19		20	27
Operations						
Branches		840	826	2	796	720
Employees		13 774	13 333	3	13 069	11 440
Active clients	'000	11 386	9 868	15	8 569	7 269
ATMs and DNRs						
Own		2 090	1 895	10	1 653	1 236
Partnership		2 921	2 750	6	2 371	2 469
Total		5 011	4 645	8	4 024	3 705
Capital expenditure	R'm	1 141	829	38	1 000	704
Credit sales						
Value of credit card disbursements/drawdowns	R'm	6 193	3 949	57	864	
Value of term loans advanced	R'm	24 775	24 343	2	26 362	24 228
Value of total loans advanced ⁽⁴⁾	R'm	30 968	28 292	9	27 226	24 228
Number of total loans advanced ⁽⁶⁾	'000	4 889	3 947	24	3 508	3 684
Average of total credit card disbursements/drawdowns	R	1 974	2 296	(14)	3 703	–
Average of total term loans advanced	R	14 145	10 934	29	8 051	6 577
Average of total loans advanced	R	6 334	7 168	(12)	7 761	6 577

⁽¹⁾ Transition to IFRS 9 Financial Instruments on 1 March 2018. These figures as at 28 February 2018 were adjusted accordingly. Please refer to the audited transitional report on our website that illustrates the impact of implementing IFRS 9 on 1 March 2018. (https://resources.capitecbank.co.za/Capitec_-_IFRS9_transitional_report.pdf)

⁽⁴⁾ Cash, cash equivalents, money market funds, term deposits and other financial investments

⁽⁶⁾ Includes credit card. For the number of loans advanced, every month in which the credit card is utilised is counted

⁽¹⁰⁾ Net of loans settled through loan consolidations

			2019	2018	Change % 2019/2018	2017	2016
Credit book							
Gross loans and advances		R'm	54 879	47 642	15	45 135	40 891
Up-to-date	Stage 1	R'm	41 587	37 165 ⁽¹⁾	12	39 076	34 527
Up-to-date with SICR	Stage 2	R'm	3 765	4 401 ⁽¹⁾	(14)		
Total up-to-date		R'm	45 352	41 566 ⁽¹⁾	9	39 076	34 527
Arrears – up to 1 month in arrears	Stage 2	R'm	1 087	1 003	8	1 641	1 458
Arrears – 2 and 3 months in arrears	Stage 3	R'm	1 389	1 697 ⁽¹⁾	(18)	1 214	839
Total arrears up to 3 months		R'm	2 476	2 700	(8)	2 855	2 297
Application for debt review within 6 months	Stage 3	R'm	70	108 ⁽¹⁾ ⁽¹¹⁾	(35)		
Up-to-date that rescheduled from up-to-date (not yet rehabilitated ⁽⁷⁾)	Stage 3	R'm	856	1 085	(21)	1 088	1 818
Up-to-date that rescheduled from arrears (not yet rehabilitated ⁽⁷⁾)	Stage 3	R'm	1 272	1 277	(0)	1 583	1 542
Total up-to-date that rescheduled (not yet rehabilitated⁽⁷⁾)		R'm	2 128	2 362	(10)	2 671	3 360
More than 3 months in arrears and legal status	Stage 3	R'm	4 853	–		–	–
Expected recoveries receivable ⁽⁸⁾	Stage 3	R'm	–	906	(100)	533	707
Total provision for credit impairment		R'm	10 364	6 715 ⁽¹⁾	54	5 930	5 131
Net loans and advances		R'm	44 515	40 927 ⁽¹⁾	9	39 205	35 760
Total provision for credit impairment to stage 3 (excluding expected recoveries receivable) and stage 2 (up to 1 month in arrears) coverage		%	109	130 ⁽¹⁾		107	91
Repayments		R'm	38 100	35 974	6	33 236	29 388
Gross credit impairment charge ⁽²⁾		R'm	4 917	6 560	(25)	6 246	5 255
Bad debts recovered ⁽⁸⁾		R'm	467	1 280	(64)	1 125	854
Net credit impairment charge ⁽²⁾		R'm	4 450	5 280	(16)	5 121	4 401
Net credit impairment charge ⁽²⁾ to average gross loans and advances		%	8.7	11.4		11.9	11.4
Total lending and insurance income (excluding investment income) ⁽²⁾⁽³⁾⁽⁹⁾		R'm	14 448	15 008	(4)	14 362	12 837
Net credit impairment charge ⁽²⁾ to total lending and insurance income (excluding investment income) ⁽²⁾⁽³⁾⁽⁹⁾		%	30.8	35.2		35.7	34.3
Retail deposits and wholesale funding							
Wholesale funding		R'm	5 078	6 206	(18)	7 543	10 154
Retail call savings		R'm	45 141	34 909	29	30 117	24 152
Retail fixed savings		R'm	26 224	22 915	14	17 922	13 634

⁽¹⁾ Transition to IFRS 9 Financial Instruments on 1 March 2018. These figures as at 28 February 2018 were adjusted accordingly. Please refer to the audited transitional report on our website that illustrates the impact of implementing IFRS 9 on 1 March 2018. (https://resources.capitecbank.co.za/Capitec_-_IFRS9_transitional_report.pdf)

⁽²⁾ In the current year, under IFRS 9, interest income and credit impairment charge are recognised on a net basis for all loans classified as stage 3 (R1 073 million netting reversal for the year ended February 2019)

⁽³⁾ Insurance profit is received from the cell captive as a dividend after tax. The tax expense on insurance profit is included in the net insurance income line for the financial year ended February 2019 months. Once rehabilitated, the loan is classified as up-to-date

⁽⁷⁾ Not yet rehabilitated – Clients are deemed to be rehabilitated once they have made contractual payments for 6 consecutive months. Once rehabilitated, the loan is classified as up-to-date

⁽⁸⁾ Under IFRS 9, no future expected receivable is recognised post write-off. The R906 million receivable was run-down in the current year and reduced bad debts recovered

⁽⁹⁾ Interest received on loans, initiation fees, monthly service fee and net insurance income

⁽¹¹⁾ In the transition report application for debt review within 6 months and arrears – 2 and 3 months in arrears were aggregated

Banking is about people, passionately delivering on clients' needs

We remain focused on delivering on our purpose: to enable clients to improve their financial lives. This is done with an unwavering commitment to the 4 fundamentals that have made Capitec so successful.

Simplicity, our brand essence, permeates through the way we design our banking solutions, pricing, digital services and communication. We believe that simplicity, delivered transparently, puts our clients in control of their money.

We are determined to deliver solutions that provide **value for money** to clients. Our cost-conscious culture and innovative processes and technology allow us to reduce the cost of banking. We pass the saving on to our clients, making banking more affordable.

We continue to make banking **accessible** through our 840 branches (14 new) and the extended trading hours of over 300 Sunday banking branches. We however also accelerated our digital banking development and are experiencing significant growth in this regard, with over 5.2 million clients using digital channels to access their money from anywhere at any time.

The Capitec brand is further differentiated by a personalised, omni-channel **client experience** that aims to build long-term relationships with our clients. We created 441 new jobs and now employ 13 774 people focused on understanding clients' needs, and developing or delivering better experiences across our physical and digital service channels.

The industry is experiencing a challenging economic climate in addition to the prospect of new competitors. Our strategy remains to focus on our clients with a combination of digital banking, a branch network, and relevant and insightful communication to help them bank better. This, combined with our ability to adapt to the changing needs of clients, new markets and new technology will remain Capitec's competitive advantage today and in the future.

Earnings up by 19%

Continued growth is testimony [^]to staying true to our fundamentals. Clients trust a solution that they understand, which is reliable and transparent. This focus resulted in an enhanced credit offering and an increase in transactions due to sustained acquisition of banking clients.

Our client base has grown by 15% to 11.4 million clients (2018: 9.9 million). On average 127 000 clients joined us per month this year.

Easy to use and always in control

Our marketing and pricing strategy promotes transacting on our self-service solutions (including the banking app, internet banking, USSD (primarily feature phones), in-branch self-service terminals and dual note recyclers (DNRs)) which frees up capacity in branches to ensure that our clients receive more personalised service. We therefore give our clients the freedom to decide whether they want to go to a branch or whether to do their banking at the time and place that suits them.

Self-service terminal and DNR transactions have increased in volume by 111% to 18 million and 55% to 29 million respectively at the end of February 2019. Net transaction fee income grew by 26%. Clients continue to move from cash to card with 62% of value spent on card (February 2018: 59%).

The security of our clients' money and personal information is important to us and was considered in the design of our banking app. Over 2.2 million clients actively use the banking app to make payments, buy prepaid or manage their accounts on a daily basis. The volume of banking app transactions has increased by 75% to 343 million for the financial year (February 2018: 196 million). The app provides a simple, personalised user experience. We cover the cost of the data when our clients make use of the app.

Improved processes and advanced technology increased efficiency and allowed us to make digital banking more affordable by lowering our fees. On 1 March 2019, transaction fees for payments made via the banking app, internet banking or USSD were reduced from R1.60 to R1.00 and the monthly administration fee of our Global One account was reduced from R5.80 to R5.00. By taking all the digital banking fees and the monthly administration fee into consideration, we are putting R360 million back into our clients' pockets. To balance this, we increased the cost of cash withdrawal fees at ATMs for amounts over R1 000. The risk of cash handling in South Africa has increased significantly over the last few years. As an alternative, real-time clearance is a simple solution for clients to facilitate immediate payment on our banking app and internet banking. This is much safer than carrying cash around. We are leading the industry by having reduced the real-time payment fees to the other banks from R10.00 to R8.00.

Trust in our brand

Retail deposits increased by 23% to R71 billion. Clients currently earn a minimum of 5% interest per year on any positive balance on their debit or credit cards. During the 2019 financial year we paid out R3.9 billion in interest on retail call, fixed deposits and credit card accounts.

Wholesale funding decreased by 18% from R6.2 billion to R5.1 billion during 2019. The funding requirement of the loan book is met by retail fixed deposits, retained earnings and wholesale funding.

One funeral plan, more cover

We identified a need for a client-centric, affordable funeral plan.

The value proposition from a pricing, benefit and service experience perspective has contributed to the market acceptance of the offering. The Capitec funeral plan has benefits such as the waiver of the waiting period if transferring existing risk cover from a registered insurer, and a new-born premium waiver benefit that celebrates additions to clients' families at no cost for up to 6 months while still enjoying cover and peace of mind.

The plan is transparent, easy to understand and is available via our 840 branches and on the banking app. 80% of the policies to date were issued in the branch. This is further evidence of how important our branch network remains to best serve clients. At financial year-end more than 360 000 policies were active. We are pleased that we could expand on our Bank Better, Live Better principle with the Capitec funeral plan, and help our clients to manage their broader financial needs.

Credit for the right reasons

When clients understand credit, they use it responsibly. This assists them in reaching their financial goals.

We encourage our clients to match the term of the loan that they take to the purpose for which they require the loan. Consequently, 56% of the value of loans were at shorter terms or lower values, compared to what the client qualified for.

We have also initiated a debt alleviation program to assist clients that have experienced a loss of income outside of their control.

Extension of credit

The effect of credit optimisation strategies resulted in a decrease in the shorter term credit products and increase in longer term loans. Against the background of a lacklustre economy, and increased credit risk-taking in the unsecured credit market, we introduced further granting restrictions. We curbed granting to clients who exhibited tendencies to frequently borrow the maximum amount on offer and we built on our prudent approach applied in affordability assessments by increasing our minimum living expenses threshold. Notwithstanding this, we grew and optimised our book through a focus on client quality and protecting the book from clients prone to go under debt review.

It is our strategy to drive the price of unsecured lending lower. Those clients with positive credit behaviour receive our best interest rates and we have a lower return on equity target for these clients. The average interest rate charged for this group was 17.5% compared to the book average of 24%. Our unsecured lending rates go as low as 12.9% and we charge credit insurance on the actual amount of outstanding debt and not on the original amount advanced. This differentiates the Capitec credit protection plan in the market.

Our credit card offer has been well-received by the market, with a monthly fee that remained unchanged at R35 and an interest rate as low as prime. With an average of 14 000 new credit card clients per month, disbursements increased by 57% to R6.2 billion. At 28 February 2019, the gross credit card book was R3.6 billion and comprises approximately 3% of the total South African retail credit card market.

Loan revenue

We implemented International Financial Reporting Standards (IFRS) 9, the revised accounting standard for financial instruments, on 1 March 2018. Under IFRS 9, once a loan rolls into stage 3 (non-performing book), the interest recognised on the loan is netted after deducting the related provision. This net interest recognition decreased total interest received on loans and the related net credit impairment charge by R1.1 billion for the current year. This aspect of the change has no impact on the overall profit, but results in increasing the cost-to-income ratio.

Loan book, impairments and bad debts written off

The loan book performed well with a strict credit extension policy applied. The total net loans and advances include 87% of up-to-date loans (1 March 2018: 84%). Loans up to 3 months in arrears decreased by 8%. From 1 March 2018, under IFRS 9, up-to-date with a significant increase in credit risk (SICR) and total up-to-date that rescheduled (not yet rehabilitated) decreased 14% and 10% respectively.

At 28 February 2018, under IAS 39, the previous accounting standard, loans and advances were written off at the earlier of when they were more than 3 months in arrears or had a legal status. Under IFRS 9, loans can only be written off when there is no reasonable expectation of recovery. We consider this point to be when a loan has a present value of future recovery of less than 5%.

A large portion of loans more than 3 months in arrears have therefore not yet been handed over or written off due to the change in write-off policy. This has resulted in a build-up of loans on the balance sheet that are more than 3 months in arrears, with an appropriate provision. Previously these loans were written off.

After transition to IFRS 9 our focus on maximising collections continues. We utilise a combination of cutting edge machine learning and regression score card techniques to complement our years of operational experience in this environment.

No receivable is recognised post write-off for any possible recoveries and any amount received post write-off will be recognised as a bad debt recovered. The expected recoveries receivable on 1 March 2018 (R906 million) represented the net present value of expected future recoveries on loans that were written off previously under IAS 39 (the receivable). Under IFRS 9, no future expected receivable is recognised post write-off. As a result, the receivable was run-down in the current period and bad debts recovered were reduced by R906 million.

The table below represents the appropriate change in write-off, related movement in credit impairment and bad debts recovered under IFRS 9 compared to the prior period under IAS 39.

Credit impairment charge		2019	2018	Change % 2019/2018
Bad debts written off	R'm	1 268	6 662	(81)
Movement in credit impairment*	R'm	3 649	(102)	
Gross credit impairment charge*	R'm	4 917	6 560	(25)
Bad debts recovered	R'm	(467)	(1 280)	(64)
Net credit impairment charge*	R'm	4 450	5 280	(16)

* In the current period, under IFRS 9, the credit impairment charge is recognised on a net basis for all loans classified as stage 3, reducing interest and bad debt written off by R1 073 million for the year ended February 2019.

The coverage of 109% for the total provision for credit impairment to stage 3 (excluding expected recoveries receivables) and stage 2 (up to 1 month in arrears) reflects that our provisioning methodology remains conservative.

Tax

Insurance income and funeral income is received from the related cell captives as a dividend after tax. In the current year, the tax attributable to the profits on cell captives was deducted from the net insurance income and funeral income and excluded from the tax expense line. This has resulted in the effective tax rate, as disclosed, decreasing to 25.2% for the current year. Together with the tax paid in the cell captives, the effective tax rate for the bank remains approximately 28%.

Credit ratings

S&P Global Ratings affirmed Capitec Bank's ratings on 22 November 2018 with a stable outlook. We have a global long-term rating of BB and a short-term global rating of B. The South African long-term national scale rating is zaAA and the short-term rating is zaA-1+. Our global long-term rating is the same as the sovereign rating, as well as those of other large South African banks.

Strong capital levels and healthy liquidity

We have sufficient capital to meet our growth requirements. At 28 February 2019 the capital adequacy ratio (CAR) was 33.9%.

The IFRS 9 transition after applying the phase-in resulted in a 0.5% decrease in the CAR based on the current year's capital and risk-weighted assets.

IFRS 16, that relates to leases, with an implementation date of 1 March 2019, will result in an estimated reduction of 1.3% to 1.5% in the CAR, for which no phase-in period is applicable. IFRS 16 brings operating leases onto the balance sheet as right-of-use assets with a corresponding liability.

We are awaiting regulatory approval for the acquisition of Mercantile Bank Holdings Limited. The transaction will be funded out of cash reserves and no additional equity will be required. The impact of this acquisition on our CAR can be met by the reallocation of assets in the investment portfolio.

Investing in growth and efficiency

Operating expenses increased by 18%, in line with earnings growth. The increase was driven by information technology, security costs, an increase in employees in the digital and credit value streams, new product offerings and salary incentives due to the 57% share price increase. We are building a new head office which we expect to be completed in 2020. The new building will increase operational efficiencies and collaboration between the business units that are currently distributed across a number of buildings.

We are implementing a new SAP general ledger, human resources and procurement system to establish high-performance support services capability, efficiencies and to assist in increasing throughput.

Prospects

Our continued investment in new payment solutions, digital development and advanced data and analytics will allow us to offer retail clients easier ways to bank and more personalised credit offers.

We regard the acquisition of Mercantile Bank Holdings Limited as a strategic move to accelerate the development of a unique business banking offer for our clients.

Changes in board composition

On 28 November 2018, Daniel Petrus Meintjes was appointed as an independent non-executive director. He has comprehensive business experience and insight. We welcome him to the board.

Nonhlanhla Mjoli-Mncube will retire from the board effective 31 May 2019. We thank her for her 15 years' dedicated service to the group.

Dividend

The directors declared a final gross dividend of 1 120 cents per ordinary share (February 2018: 945 cents per ordinary share) on 27 March 2019, bringing the total dividends for the 2019 financial year to 1 750 cents per share (February 2018: 1 470 cents per share). There are 115 626 991 ordinary shares in issue.

The final dividend meets the definition of a dividend in terms of the Income Tax Act (Act 58 of 1962). The dividend amount, net of South African dividend tax of 20%, is 896 cents per share. The distribution is made from income reserves. Capitec's tax reference number is 9405376840.

Last day to trade cum dividend	Monday, 15 April 2019
Trading ex-dividend commences	Tuesday, 16 April 2019
Record date	Thursday, 18 April 2019
Payment date	Tuesday, 23 April 2019

Share certificates may not be dematerialised or rematerialised from Tuesday, 16 April 2019 to Thursday, 18 April 2019, both days inclusive.

The chief financial officer's review is available at www.capitecbank.co.za.

On behalf of the board



Riaan Stassen
Chairman

Stellenbosch
28 March 2019



Gerrie Fourie
Chief executive officer

Summary consolidated statement of financial position

	Audited February 2019 R'm	Audited February 2018 R'm
Assets		
Cash, cash equivalents and money market funds	29 145	25 091
Financial investments (Held-to-maturity investments)*	10 732	11 781
Term deposit investments	9 331	2 528
Net loans and advances	44 515	41 814
Other receivables	1 643	722
Net insurance receivable	236	245
Derivative assets	1	–
Financial assets – equity instruments at FVOCI (Available-for-sale financial assets)*	100	100
Current income tax asset	286	107
Interest in associates	317	134
Property and equipment	2 210	1 755
Intangible assets	316	283
Deferred income tax asset	1 596	397
Total assets	100 428	84 957
Liabilities		
Derivative liabilities	15	54
Retail deposits	71 365	57 824
Other liabilities	2 203	1 914
Wholesale funding	5 078	6 206
Provisions	91	67
Total liabilities	78 752	66 065
Equity		
Capital and reserves		
Ordinary share capital and premium	5 649	5 649
Cash flow hedge reserve	(10)	(26)
Foreign currency translation reserve	5	3
Retained earnings	15 950	13 153
Share capital and reserves attributable to ordinary shareholders	21 594	18 779
Non-redeemable, non-cumulative, non-participating preference share capital and premium	82	113
Total equity	21 676	18 892
Total equity and liabilities	100 428	84 957

* Denotes classification of financial assets under IAS 39 in the previous reporting period.

Summary consolidated income statement

	Audited February 2019 R'm	Audited February 2018 R'm
Lending, investment and insurance income	17 227	17 266
Interest income	15 501	15 474
Loan fee income	931	919
Net insurance income	795	873
Lending and investment expenses	(4 729)	(4 596)
Interest expense	(4 510)	(4 184)
Loan fee expense	(219)	(412)
Net lending, investment and insurance income	12 498	12 670
Transaction fee income	8 474	6 925
Transaction fee expense	(2 010)	(1 798)
Net transaction income	6 464	5 127
Credit impairments	(4 450)	(5 280)
Funeral income	54	–
Other income/(expense)	3	(1)
Net income	14 569	12 516
Operating expenses	(7 494)	(6 364)
Share of net profit of associates	2	3
Operating profit before tax	7 077	6 155
Income tax expense	(1 781)	(1 685)
Profit for the year	5 296	4 470
Earnings per share (cents)		
• Basic	4 571	3 855
• Diluted	4 562	3 843

Summary consolidated statement of other comprehensive income

	Audited February 2019 R'm	Audited February 2018 R'm
Profit for the year	5 296	4 470
Other comprehensive income that may subsequently be reclassified to profit and loss	17	(15)
Cash flow hedge reserve recognised during the year	5	59
Cash flow hedge reclassified to profit and loss for the year	19	(80)
Income tax relating to cash flow hedge	(7)	6
Foreign currency translation reserve recognised during the year	1	3
Total comprehensive income for the year	5 314	4 458

Reconciliation of attributable earnings to headline earnings

	Audited February 2019 R'm	Audited February 2018 R'm
Net profit attributable to equity holders	5 296	4 470
Preference dividend	(9)	(12)
Discount on repurchase of preference shares	(2)	–
Net profit after tax attributable to ordinary shareholders	5 285	4 458
Non-headline items:		
Loss on disposal of property and equipment	9	3
Income tax charge – property and equipment	(3)	–
Derecognition of intangible assets	1	–
Headline earnings	5 292	4 461
Headline earnings per share (cents)		
• Basic	4 577	3 858
• Diluted	4 568	3 846

Summary consolidated statement of cash flows

	Audited February 2019 R'm	Audited February 2018 R'm
Cash flow from operating activities		
Cash flow from operations*	16 383	13 674
Income taxes paid	(2 813)	(1 741)
	13 570	11 933
Cash flow from investing activities		
Acquisition of property and equipment	(911)	(686)
Disposal of property and equipment	9	32
Purchase of intangible assets	(230)	(143)
Investment in term deposit investments	(10 557)	(3 153)
Redemption of term deposit investments	3 947	7 159
Acquisition of financial investments	(12 611)	(12 904)
Redemption of financial investments	13 655	6 650
Increase in short-term money market investments	(15)	(14)
Interest acquired in associates	(179)	(129)
	(6 892)	(3 188)
Cash flow from financing activities		
Dividends paid	(1 831)	(1 545)
Preference shares repurchased	(33)	(39)
Issue of institutional bonds and other funding	500	500
Redemption of institutional bonds and other funding	(1 119)	(1 110)
Shares acquired for settlement of employee share options	(215)	(151)
Participants' contribution on settlement of share options	63	–
	(2 635)	(2 345)
Net increase in cash and cash equivalents	4 043	6 400
Cash and cash equivalents at the beginning of the year	25 070	18 670
Cash and cash equivalents at the end of the year	29 113	25 070

* Interest received amounted to R15.3 billion (February 2018: R15.3 billion) and interest paid amounted to R4.5 billion (February 2018: R4.2 billion)

Summary consolidated statement of changes in equity

R'm	Ordinary share capital and premium	Preference share capital and premium	Foreign currency translation reserve	Cash flow hedge reserve	Retained earnings	Total
Balance at 29 February 2017	5 649	151	–	(12)	10 330	16 118
Total other comprehensive income for the year	–	–	3	(15)	4 470	4 458
Transactions with shareholders and directly recorded in equity	–	(38)	–	–	(1 646)	(1 684)
Ordinary dividend	–	–	–	–	(1 531)	(1 531)
Preference dividend	–	–	–	–	(12)	(12)
Employee share option scheme: value of employee services	–	–	–	–	37	37
Shares acquired for employee share options at cost	–	–	–	–	(225)	(225)
Proceeds on settlement of employee share options	–	–	–	–	74	74
Tax effect on share options	–	–	–	–	12	12
Preference shares repurchased	–	(38)	–	–	(1)	(39)
Balance at 28 February 2018	5 649	113	3	(27)	13 154	18 892
Changes on initial application of IFRS 9	–	–	–	–	(648)	(648)
Restated balance at 1 March 2018	5 649	113	3	(27)	12 506	18 244
Total comprehensive income for the year	–	–	2	17	5 295	5 314
Transactions with shareholders and directly recorded in equity	–	(31)	–	–	(1 851)	(1 882)
Ordinary dividend	–	–	–	–	(1 821)	(1 821)
Preference dividend	–	–	–	–	(9)	(9)
Employee share option scheme: value of employee services	–	–	–	–	32	32
Shares acquired for employee share options at cost	–	–	–	–	(215)	(215)
Proceeds on settlement of employee share options	–	–	–	–	63	63
Tax effect on share options	–	–	–	–	101	101
Preference shares repurchased	–	(31)	–	–	(2)	(33)
Balance at 28 February 2019	5 649	82	5	(10)	15 950	21 676

Commitments

	Audited February 2019 R'm	Audited February 2018 R'm
Capital commitments approved by the board		
Contracted for:		
Property and equipment	572	148
Intangible assets	116	16
Not contracted for:		
Property and equipment	973	897
Intangible assets	440	242
	2 101	1 303
Property and other operating lease commitments		
Future aggregate minimum lease payments under non-cancellable leases are as follows:		
Within one year	508	469
From one to five years	1 254	1 292
After five years	158	269
Total future cash flows	1 920	2 030
Straight-lining accrued	(147)	(135)
Future expenses	1 773	1 895

Segment analysis

The group reports a single segment – retail banking – within the South African economic environment. The business is widely distributed and has no reliance on any major clients. In addition, no client accounts for more than 10% of revenue.

Fair values

In terms of IFRS 13 'Fair value measurement', the fair value determined for disclosure purposes of loans and advances (level 3) was R44.7 billion (February 2018: R44.1 billion), retail deposits (level 2) was R71.6 billion (February 2018: R58.1 billion) and wholesale funding (level 2) was R5.2 billion (February 2018: R6.4 billion). The measured fair value of derivative assets (level 2) was valued at R0.5 million (February 2018: R0.1 million), financial assets – equity instruments at FVOCI (level 3) was R100 million (February 2018: R100 million) and derivative liabilities (level 2) was R14.7 million (February 2018: R54.6 million). The fair value of all other financial instruments equates to their carrying amount. There were no transfers between the levels.

Related party transactions

Included in the wholesale funding balance is R143 million held by a related party to a significant shareholder.

Events past the date of the statement of financial position

In November 2018, Capitec Bank Limited was announced as the winning bidder for the 100% acquisition of Mercantile Bank Holdings Limited. The deal was signed in January 2019 and is subject to regulatory approval. All regulatory applications, to both the Prudential Authority and Competition Commission, were filed in the 2019 financial year. In terms of the Share Sale and Purchase Agreement, Capitec Bank Limited has paid a deposit of R110 million to the seller and instructed a bank guarantee to be issued to the seller to the value of R3.09 billion, secured by term deposits included in Term deposit investments. It is expected that the Regulators will provide their feedback within the first half of the 2020 financial year.

Notes

The summary consolidated financial statements are prepared in accordance with the requirements of the JSE Limited (JSE) for summary financial statements, and the requirements of the Companies Act, applicable to summary financial statements. The JSE requires summary financial statements to be prepared in accordance with the framework concepts and the measurement and recognition requirements of International Financial Reporting Standards (IFRS) and the South African Institute of Chartered Accountants (SAICA) Financial Reporting Guides as issued by the Accounting Practices Committee and Financial Pronouncements as issued by the Financial Reporting Standards Council and to also, as a minimum, contain the information required by IAS 34 *Interim Financial Reporting*.

The accounting policies applied in the preparation of the consolidated financial statements from which the summary consolidated financial statements were derived are in terms of IFRS, including IFRS 9 *Financial Instruments*, which was effective from 1 March 2018. Capitec elected, as permitted by IFRS 9, not to restate comparative financial statements. The impact of adopting IFRS 9 was applied as a downward adjustment to the opening retained earnings at 1 March 2018 of R648 million. This included a credit impairment (ECL) of R900 million on loans and advances and financial investments. The remainder of the amount related to increased tax.

In calculating the ECL for the year, key areas of significant management estimation and judgement included determining SICR thresholds, write-off being when there is no reasonable expectation of further recovery (5% of balance before write-off), assumptions used in the forward-looking economic model, event overlays and how historical data is used to project ECL.

IFRS 15 *Revenue from Contracts with Customers* was adopted on 1 March 2018. The accounting policy was updated to reflect the terminology in the new standard but it had no impact on the financial information reported in the current or comparative period.

Capitec assessed revenue recognised from contracts with customers by nature, amount, timing and uncertainty of revenue and cash flows that are affected by economic factors. Based on this assessment, revenue is appropriately disaggregated for loan fee income, transaction fee income and funeral income.

The accounting policies applied in the preparation of the 2019 consolidated financial statements are consistent with the previous consolidated annual financial statements, with the above IFRS 9 and IFRS 15 exception. In the current year, the cash inflow from participants to acquire shares to settle employee share options was disclosed separately from the cash outflow for shares acquired to settle employee share options.

All other standards, interpretations and amendments to published standards applied for the first time during the current financial period did not have any significant impact on the financial statements.

The sections enclosed by dotted lines as well as the summary consolidated statement of financial position, summary consolidated income statement, summary consolidated statement of other comprehensive income, reconciliation of attributable earnings to headline earnings, summary consolidated statement of cash flows, summary consolidated statement of changes in equity, commitments, segment analysis, fair values, related party transactions, events past the date of the statement of financial position and notes are audited.

The preparation of the audited consolidated financial statements was supervised by the chief financial officer, André du Plessis CA(SA).

Audit committee report

Capitec Bank Holdings Limited and its subsidiaries (the group)

The Capitec Bank Holdings group audit committee (the committee) is an independent statutory committee appointed by the board of directors in terms of section 64 of the Banks Act (Act 94 of 1990) (Banks Act) and section 94 of the Companies Act (Act 71 of 2008) (Companies Act) to the extent applicable.

The committee is comprised of 3 independent non-executive directors. The committee met 3 times during the year with 100% attendance by members at the meetings.

The committee's responsibilities include statutory duties in terms of the Companies Act, as well as responsibilities assigned to it by the group's board of directors. The committee's terms of reference are set out in a board-approved charter and are detailed in the corporate governance review.

The committee conducted its affairs in compliance with, and discharged its responsibilities in terms of, its charter for the year ended 28 February 2019.

The committee performed the following statutory duties during the period under review:

- Satisfied itself that the external auditor is independent of the company, as set out in section 94(8) of the Companies Act, and suitable for reappointment by considering, inter alia, the information stated in paragraph 22.15(h) of the JSE Listings Requirements
- Ensured that the appointment of the auditor complied with the Companies Act, and any other legislation relating to the appointment of an auditor
- In consultation with executive management, agreed to the engagement letter, terms, audit plan and budgeted fees for the 2019 financial year
- Approved the nature and extent of non-audit services that the external auditor may provide
- Nominated for election at the annual general meeting, PricewaterhouseCoopers Inc. as the external audit firm
- Satisfied itself, based on the information and explanations supplied by management and obtained through discussions with the independent external auditor and internal auditors, that the system of internal financial controls is effective and forms a basis for the preparation of reliable financial statements
- Reviewed the accounting policies and the group financial statements for the year ended 28 February 2019 and, based on the information provided to the committee, considers that the group complies, in all material respects, with the requirements of the Companies Act, the Code and IFRS
- Undertook the prescribed functions in terms of section 94(7) of the Companies Act, on behalf of the subsidiary companies of the group

The committee performed the following duties assigned by the board during the period under review:

- Considered the sustainability report forming part of the integrated annual report and satisfied itself that the information is reliable and consistent with the financial results. The committee, at its meeting held on 27 March 2019, recommended the integrated annual report for approval by the board of directors
- Ensured that the group's internal audit function is independent and has the necessary resources and authority to enable it to discharge its duties
- The committee approved the internal audit charter and the annual audit plan
- The committee met with the external auditor and with the head of the internal audit function without management being present
- The committee satisfied itself in terms of the JSE Listings Requirements 3.84(g)(i) that the group financial director has appropriate expertise and experience



Jean Pierre Verster
Chairman

27 March 2019

Directors' report

Year ended 28 February 2019

The directors present their report to shareholders for the year ended 28 February 2019.

Nature of the business

Capitec Bank Holdings Limited ('Capitec' or 'the company') was incorporated in South Africa on 23 November 1999 and registered as a bank controlling company, as envisaged by the Banks Act, on 29 June 2001. Capitec was listed in the Banks sector of the JSE Limited on 18 February 2002.

The company holds 100% of its principal subsidiary, Capitec Bank Limited ('Capitec Bank'). Capitec Bank is a leading South African retail bank which focuses on essential banking services and provides innovative savings, transacting and unsecured lending products to individuals.

Review of operations

The operating results and the state of affairs of the company and the group are fully disclosed in the annual financial statements and commentary is provided in the chief financial officer's report, which is included in the integrated annual report.

Share capital

No ordinary shares were issued during the year ended 28 February 2019. The number of shares in issue amounted to 115 626 991 (February 2018: 115 626 991).

No ordinary shares were repurchased during the year and 345 658 (February 2018: 423 137) preference shares were repurchased.

Dividends to shareholders

The company declared the following dividends for the year under review and the previous year:

	2019	2018
Ordinary dividend (cents per share)		
Interim	630	525
Final	1 120	945
Preference dividend (cents per share)		
Interim	421.67	438.68
Final	418.82	423.56

The final ordinary dividend for 2019 was approved by the directors on Wednesday, 27 March 2019. In terms of the requirements of IFRS no accrual was made for this dividend.

The board performed a solvency and liquidity test in accordance with section 4 of the Companies Act (Act 71 of 2008) when dividends were declared.

Subsidiaries and associates

Information relating to the company's financial interest in its subsidiaries is presented in the notes to the annual financial statements.

Directors and company secretary

Information relating to the directors and company secretary are included from page 74 to page 77 of the integrated annual report.

DP Meintjes was appointed to the board on 28 November 2018. The directors' interest in share capital and contracts, and directors' remuneration are disclosed in the notes to the annual financial statements.

Independent auditor's report on the summary consolidated financial statements

To the Shareholders of Capitec Bank Holdings Limited

Opinion

The summary consolidated financial statements of Capitec Bank Holdings Limited, set out on pages 10 to 16 of the summary audited financial statements for the year ended 28 February 2019, which comprise the summary consolidated statement of financial position as at 28 February 2019, the summary consolidated income statement, the summary consolidated statement of other comprehensive income, the summary consolidated statement of cash flows, the summary consolidated statement of changes in equity, and related notes, are derived from the audited consolidated financial statements of Capitec Bank Holdings Limited for the year ended 28 February 2019.

In our opinion, the accompanying summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements, in accordance with the JSE Limited's (JSE) requirements for summary financial statements, as set out in the notes to the summary consolidated financial statements, and the requirements of the Companies Act of South Africa as applicable to summary financial statements.

Certain required disclosures have been presented elsewhere in the summary consolidated financial statements of Capitec Bank Holdings Limited, rather than in the notes to the summary consolidated financial statements. These are cross-referenced from the summary consolidated financial statements and are identified as audited.

Other matter

Except for the sections enclosed by dotted lines, we have not audited the key performance indicators and comments expressed by the directors included in the commentary in the accompanying summary audited financial statements and accordingly do not express an opinion thereon.

Summary consolidated financial statements

The summary consolidated financial statements do not contain all the disclosures required by International Financial Reporting Standards and the requirements of the Companies Act of South Africa as applicable to annual financial statements. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon.

The audited consolidated financial statements and our report thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 27 March 2019. That report also includes communication of key audit matters. Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the consolidated financial statements of the current period.

Director's responsibility for the summary consolidated financial statements

The directors are responsible for the preparation of the summary consolidated financial statements in accordance with the JSE's requirements for summary financial statements, set out in the notes to the summary consolidated financial statements, and the requirements of the Companies Act of South Africa as applicable to summary financial statements.

Auditor's responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (ISA) 810 (Revised), Engagements to Report on Summary Financial Statements.

PricewaterhouseCoopers Inc.

PricewaterhouseCoopers Inc.
Director: Michael Meyer
Registered Auditor

Johannesburg
27 March 2019

Administration and addresses

Capitec Bank Holdings Limited Company secretary and registered office

YM Mouton
1 Quantum Street, Techno Park, Stellenbosch 7600
PO Box 12451, Die Boord, Stellenbosch 7613

Transfer secretaries

Computershare Investor Services Proprietary Limited
(Registration number: 2004/003647/07)
Rosebank Towers, 15 Biermann Avenue, Rosebank, Johannesburg 2196
PO Box 61051, Marshalltown 2107

Sponsor

PSG Capital Proprietary Limited
(Registration number: 2006/015817/07)

Directors

R Stassen (Chairman), GM Fourie (CEO)*, LA Dlamini, AP du Plessis (CFO)*, MS du P le Roux,
K Makwane, NS Mashiya (CRO)*, JD McKenzie, DP Meintjes, NS Mjoli-Mncube, PJ Mouton,
CA Otto, JP Verster

* *Executive*

Shareholders' calendar

Annual General Meeting: 31 May 2019

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